



Application Serial No.: 09/577,225
Attorney Docket No.: 019287-0317271
Reply to Office Action mailed October 23, 2006

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4-FW

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANTS : Lundy LEWIS
SERIAL NUMBER : 09/577,225
FILING DATE : May 23, 2000
FOR : SERVICE LEVEL MANAGEMENT

CONFIRMATION No.: 4215
EXAMINER: Tan D. Nguyen
ART UNIT: 3629

RESPONSE TO FINAL OFFICE ACTION

Mail Stop After-Final

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Final Office Action mailed **October 23, 2006**, please amend the above- identified application as follows:

Amendments to the Claims begin on page **2** of this paper.

Remarks/Arguments begin on page **6** of this paper.

It is not believed that extensions of time or fees for net addition of claims are required beyond those that may otherwise be provided for in documents accompanying this paper. However, if additional extensions of time are necessary to prevent abandonment of this application, then such extensions of time are hereby petitioned for under 37 C.F.R. § 1.136(a), and any fees required therefore (including fees for net addition of claims) are hereby authorized to be charged to our Deposit Account No. 033975 (**Ref. No. 019287-0317271**).